



Incident notification obligation to the NCSC

The Security of network and information systems act (the Dutch act containing rules on the implementation of the NIS Directive (EU) 2016/1148; *Wet beveiliging netwerk- en informatiesystemen*, Wbni) lays down an obligation to notify the NCSC of serious cybersecurity incidents that could cause social disruption.

When to report?

- ✓ You have been designated by your ministry responsible for your sector as a **vital operator** with a duty to report, i.e. a provider of essential services or other designated vital provider.
- ✓ In case of an **incident** with significant consequences for the continuity of your services.
- ✓ In case of a security **breach** in your network and information systems with significant consequences for the continuity of your services.
- ✓ Such interruption or reduction of services exceeds the **threshold value** set for your organisation, as determined by the ministry responsible for your sector.
- ✓ You are welcome to submit a **voluntary incident report** at any time.

Why report?

- ✓ An incident report enables the NCSC to assess the risk of social disruption and **prevent or limit** this by providing assistance for handling this disruption.
- ✓ An affected organisation can obtain **technical support** from the NCSC for combating the incident.
- ✓ The NCSC can **warn** other vital sectors in time regarding the potential threat and thus **prevent** the further spread of the threat.

Please note!

Check whether you are also required to report to another government body.

Providers of essential services are also obliged to report incidents that might have a significant impact on their continuity to the competent supervisory authority.

If the incident concerns a data breach, the data breach must be reported to the Dutch Data Protection Authority under the provisions of the GDPR.

Digital service providers must report the incident to the CSIRT DSP of the Ministry of Economic Affairs and Climate Policy.

How to report?

Reports must be sent as soon as possible. The initial report may be brief and further details may be added later.



Always make a report by calling the NCSC emergency number.



Immediately after making the report, send an encrypted email with subject: 'Wbni'. For this, you may use the [NCSC Wbni Report Form](#).

Checklist

A report must contain the following information:

- ✓ Nature and scope of the incident
- ✓ Estimated start time of the incident
- ✓ Possible consequences
- ✓ Expected recovery period
- ✓ Measures to prevent recurrence of the incident
- ✓ Contact details